



Supporting Navigate as an Executive Leader

2022 Navigate HBCU Summit

Introductions



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Provost and Senior Vice Chancellor for Academic Affairs

Fayetteville State University



What Some of Us Discussed at Last Year's Summit



University Provost

1



Communicate

- Articulate the impact Navigate can have on student engagement
- Highlight ROI- how Navigate can affect retention and graduation rates
- The tool is only as good as the end user

2



Be Data Driven

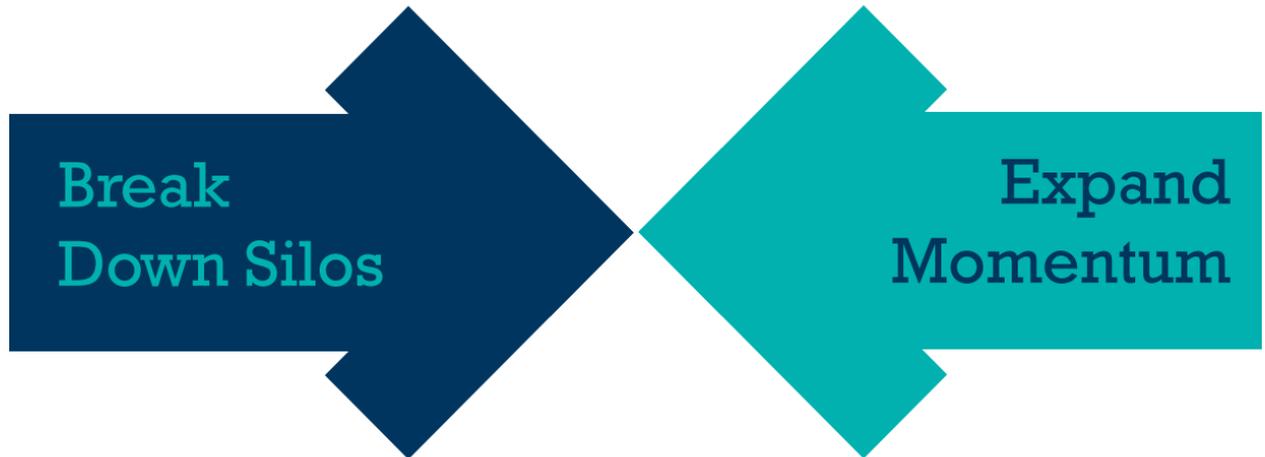
- Use data to inform strategy and set goals
- Stay focused on data to monitor progress

3



Maintain Momentum

- Provide updates to campus on utilization and impact
- Link Navigate work back to institutional priorities



How are we doing this at FSU?

- Adjusting to new centralized advising model
- Expanding campus connections
- Changing org structures where needed
- Being intentional in using the full suite of Navigate capabilities
- Maximizing utilization to achieve metrics like graduate and retention

Break Down Silos

1 Re-Org When Necessary

- Re-organized Academic Affairs org to center on student success metrics
- Now includes representatives from admissions, financial aid, student accounts, and advising, for wholistic student experience
- Created new position for Associate Vice Chancellor of Student Success and Enrollment Management (combination of two previously separate roles)

2 Center Services Virtually & Physically

- Re-imagined the campus library
- AVC of Student Success and Enrollment Management spearheads Bronco One Stop Advising Center



FSU BRONCO ONE STOP

ADVISING CENTER

The Advising Center is the go-to source for everything students need to know about choosing courses, developing goals, and understanding degree requirements for staying on track for graduation.

Located in The Bronco One Stop on the second floor, this centralized Advising Center delivers high quality advising services to undergraduate students by providing personalized, accurate and timely academic resources, materials and information to the campus community.

OUR SERVICES

- Information about degree requirements, academic policies and procedures
- Referrals to academic support resources
- Support with developing educational plans to meet academic goals
- Assistance with the selection of appropriate courses and registration
- Review of academic needs, standing, and performance
- Information on academic programs and educational opportunities

Learn more about our new Advising Center

(910) 672-2850

onestop@uncfsu.edu

uncfsu.edu/bronco-one-stop

hours of operation

9 am-5 pm (M-TH)

9 am-4 pm (F)

Expanding Momentum



Constantly train! FSU runs frequent **trainings** across campus including “train the trainer” style sessions to scale efforts.



Use Navigate **for new initiatives**. FSU runs financial aid and admissions campaigns, promotes the 30/60/90 Graduate on Time initiative, and recruits for year-round classes.



Don't settle for just one touch point. Fully leverage Navigate capabilities. The **more interactions** you have with students, the more likely they are to engage and succeed.



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