



EAB

# Final Session: Navigating Help Resources

Back to Basics in Construct and Predict Series

*December 6<sup>th</sup>, 2022*

Rapid Insight

# Meet Your Presenters

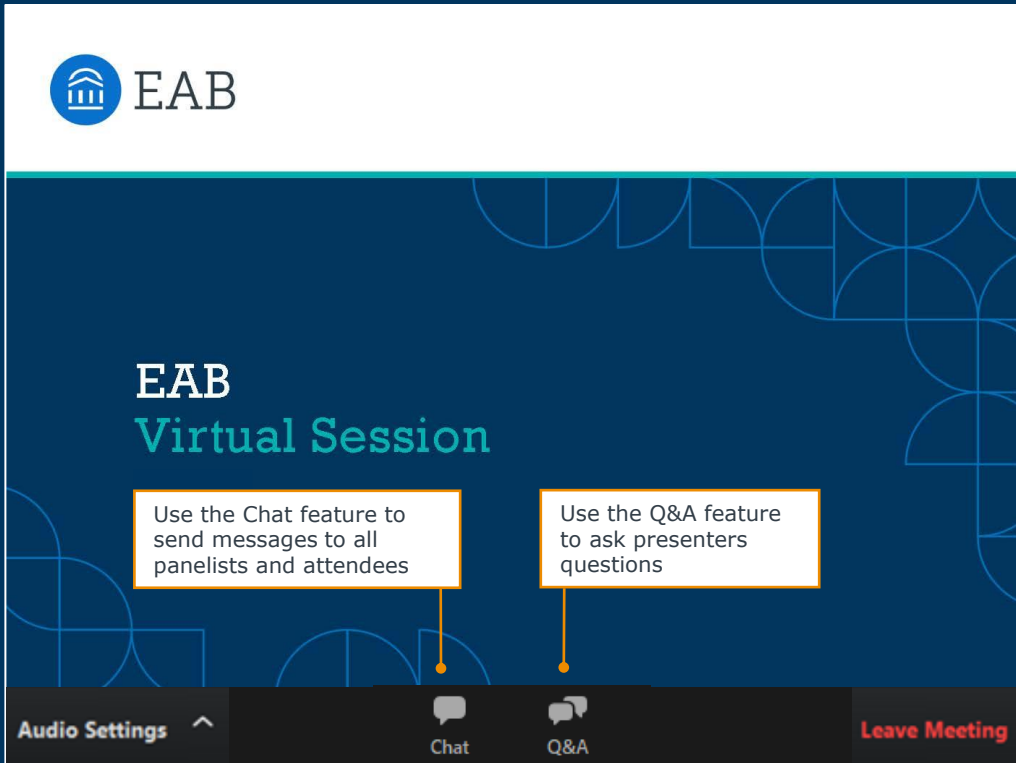


**James Cousins**  
*Strategic Leader,  
Data and Analytics*



**Lily Brennan**  
*Strategic Leader,  
Data and Analytics*

# Submit a Question or Comment



The screenshot displays the EAB Virtual Session interface. At the top left is the EAB logo, which consists of a blue circle containing a white building icon, followed by the text "EAB". Below the logo, the text "EAB Virtual Session" is displayed in white and teal. Two callout boxes with orange borders and lines pointing to the bottom navigation bar provide instructions: "Use the Chat feature to send messages to all panelists and attendees" and "Use the Q&A feature to ask presenters questions". The bottom navigation bar is dark grey and contains four items: "Audio Settings" with an upward arrow, "Chat" with a speech bubble icon, "Q&A" with a speech bubble icon, and "Leave Meeting" in red text.

**EAB**

**EAB**  
Virtual Session

Use the Chat feature to send messages to all panelists and attendees

Use the Q&A feature to ask presenters questions

Audio Settings ^

Chat

Q&A

Leave Meeting

# Turn on Captions

The screenshot shows a Zoom meeting interface. At the top left, there is the EAB logo (a blue circle with a white building icon) and the text "EAB". The main background is dark blue with a pattern of overlapping circles and lines. In the center, the text "EAB Virtual S" is visible. A white callout box with an orange border contains the text: "Enable an automated Live Transcript – Show Subtitle or View Full Transcript". Below this callout, a dark grey menu is open, showing three options: "Show Subtitle" (highlighted in blue), "View Full Transcript", and "Subtitle Settings...". At the bottom of the screen, there is a dark grey control bar. On the left, it says "Audio Settings" with an upward arrow. In the center, there is a "CC" icon above the text "Live Transcript". On the right, there is a red button that says "Leave Meeting".

EAB

EAB  
Virtual S

Enable an automated Live Transcript –  
Show Subtitle or View Full Transcript

- Show Subtitle
- View Full Transcript
- Subtitle Settings...

Audio Settings ^

CC  
Live Transcript

Leave Meeting

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# Series Recap & Preview of Next Year

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Ways to Reach Us

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Audience Q & A

# Back to Basics in Construct and Predict Series



## Series Recap

### Catch Up on On-Demand Content

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#### **Construct Part 1: Nodes in the Workspace**

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[On Demand](#)

Learn tips and tricks to work with nodes.

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#### **Construct Part 2: Inside the Nodes**

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[On Demand](#)

Explore node configuration windows and learn where to look for features.

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#### **Construct Part 3: Definitions in Construct**

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[On Demand](#)

Learn definitions of data and Construct-specific terminology.

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#### **Predict Part 1: Basic How-To's**

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[On Demand](#)

Explore data visuals, as well as building, saving, and adding predictive models.

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#### **Predict Part 2: Definitions in Predict**

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[On Demand](#)

Learn modeling process and other relevant terminology.

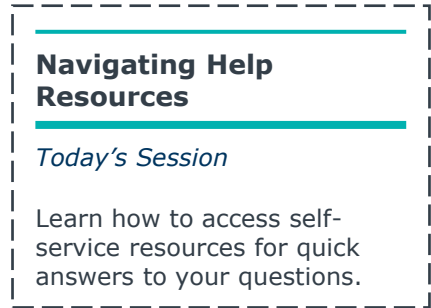
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#### **Navigating Help Resources**

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*Today's Session*

Learn how to access self-service resources for quick answers to your questions.



# Sneak Peek at Next Year's Events



- ✓ Advanced cases
- ✓ Sessions aligned with the timing of focus areas (e.g., summer melt modeling)
- ✓ Cohort focused on retention modeling



## Have Additional Ideas?

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Complete the follow-up survey after today's session

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<https://support.rapidinsight.eab.com/hc/en-us>

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Guide admin

EAB Rapid Insight

Lily Brennan

Search

### Construct

**Module Overview**  
Learn about the Construct module, including its tabs, toolbar, and nodes.

**Tool Actions**  
Explore how to perform actions with jobs, connections, and nodes.

**Software Setup and Security**  
Learn about software setup and security standards.

### Predict

**Module Overview**  
Learn about the Predict module, which allows users to create predictive models to support their work.

**Tool Actions**  
Explore how to perform actions with the Workspace and Analysis tabs in Predict.

**Software Setup and Security**  
Learn about software setup and security standards.

# Three Ways to Access the Help Center

## Online Access

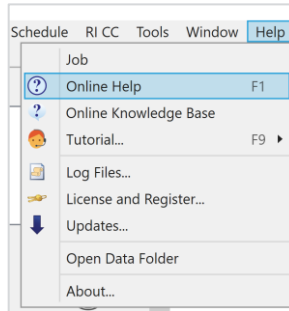
<https://support.rapidinsight.eab.com/hc/en-us>



website

1

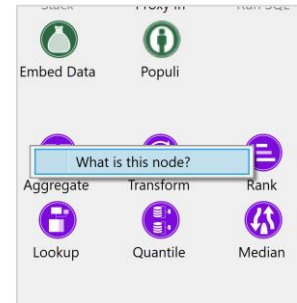
## Help Tab



in app

2

## Right Click



in app

3

# Check Out the Data and Analytics Blog

11

The screenshot shows the EAB website's navigation bar with the following items: "Colleges & Universities" (with a dropdown arrow), "Careers", "Contact Us", and "Login" (with a dropdown arrow). The main navigation menu includes "EAB" (with the logo), "About Us", "Solutions", "Enrollment", "Student Success", "Operations and Strategy", "Research and Insights", "Events", and "DEI". A search icon is located on the right side of the navigation bar.

## Data & Analytics Blog

[EXPLORE ALL BLOGS →](#)

Featured Post

Creating a data-informed campus:

A video player thumbnail is visible on the left side of the featured post, showing three people in a meeting. The video player includes standard controls like play/pause, stop, and a right arrow.

A lightbulb icon inside a speech bubble is positioned to the right of the featured post title.



[Access the Data and Analytics Blog](#)

# Recommended Articles on eab.com

Blogs

## Creating a data-informed campus: part 1

3 requirements for your tech infrastructure



By Jason P. Browning, Ph.D., MBA  
September 21, 2022 · 7 min read



Blogs

## 4 reasons to streamline your institution's data reporting



By James Cousins  
August 23, 2022 · 6 min read



Blogs

## Creating a data-informed campus: part 2

How to staff your analytics function



By Jason P. Browning, Ph.D., MBA  
November 09, 2022 · 8 min read



Blogs

## 6 steps to build a predictive model

You may be farther along than you think



By James Cousins  
April 07, 2022 · 7 min read



<https://eab.com/research-and-insights/blogs/data-and-analytics/>

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# Ways to Reach Us



## Office Hours

Thursday, December 8<sup>th</sup>  
1:00-1:45 PM EST  
[Register Online](#)



## Email

RI-Support@eab.com



## Help Center

Submit a request

# Meet Your Support Team



**Russell Towner**

*Associate Director,  
Partner Support*



**Lily Weisblatt**

*Specialist,  
Partner Support*

# Rapid Insight Office Hours

## Sessions Occur Once a Month

Thursday December 8<sup>th</sup>  
1:00 – 1:45pm Eastern Time

Register for sessions [online](#) (linked in the Chat)





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Audience Q & A

## Q & A: Submit a Question Using the Q&A Button

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**James Cousins**

*Strategic Leader,  
Data and Analytics*



**Lily Brennan**

*Strategic Leader,  
Data and Analytics*



Additional Questions?

Email [RI-Support@eab.com](mailto:RI-Support@eab.com) with technical questions and [RapidInsight@eab.com](mailto:RapidInsight@eab.com) for all other inquiries.

## Quick Poll

How was today's session?

Please take a few minutes to complete the follow-up survey  
(linked in the Chat) to provide additional feedback!



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